

Non-Discrimination Statement

All patients of Tidewater Physicians Multispecialty Group (“TPMG”) have the right to receive care at TPMG without discrimination due to age, race, ethnicity, religion, culture, language, socioeconomic status, sex (sexual orientation, gender identity or expression and pregnancy), protected veteran status, marital status, genetic information, or physical or mental disability in places of public accommodation, or any other protected characteristics under applicable federal, state, or local law. TPMG is also committed to a core set of values in all that we do. Our values can be found at <https://www.mytpmg.com/about-us/>.

TPMG provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, and other formats).

We also provide free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please contact your provider’s office or you may also contact TPMG’s Patient Resource Representative at (757) 232-8855 or by email at pr@tpmgpc.com or by fax at (757) 232-8865.

If you believe that TPMG has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Patient Resource Representative, Tidewater Physicians Multispecialty Group, 860 Omni Boulevard, Suite 401, Newport News, Virginia 23606 or by fax at (757) 232-8865 or by email at pr@tpmgpc.com.

If you need help filing a grievance, the Patient Resource Representative is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <https://www.hhs.gov/ocr/complaints/index.html>